



#### FOR OFFICE USE ONLY

Disconnect Account# \_\_\_\_\_

New Account# \_\_\_\_\_ Transfer Fee ☐ Call Center# \_\_\_\_\_  
Admin Fee ☐ E-Billing ☐

**\*\*Copy of Driver's License required for all Transfer Service requests\*\***

Name: \_\_\_\_\_  
Last First M

Phone: \_\_\_\_\_  
Home Phone Business Phone Cell Phone

E-mail: \_\_\_\_\_

☐ PLEASE SIGN ME UP FOR E-BILLING. I UNDERSTAND THAT I WILL NOT RECEIVE A PAPER STATEMENT.

☐ PLEASE SIGN ME UP FOR A FREE WEEKLY EMAIL WITH LAWN WATERING ADVICE FOR FRISCO RESIDENTS.

Driver's License: State/Number: \_\_\_\_\_ Tax ID Number: \_\_\_\_\_

Social Security#: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

### TRANSFER SERVICE

*Use this form ONLY if moving from one Frisco address to another*

**Current Frisco Address:** \_\_\_\_\_  
Street City/State Zip Code

Date to Disconnect (Normal Business Day): \_\_\_\_\_

**New Frisco Address:** \_\_\_\_\_  
Street City/State Zip Code

☐ Own ☐ Lease

Date to Connect (Normal Business Day): \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_  
Street City/State Zip Code

**\*\*For Transfers only, the City of Frisco charges a \$10.00 non-refundable Transfer fee and the City of Frisco will bill you a \$20.00 non-refundable Administrative fee on each account. A 24-hour notice is required for both transfers and disconnects.**

### DISCONNECT SERVICE

**Service Address:** \_\_\_\_\_  
Street City/State Zip Code

**Forwarding Address:** \_\_\_\_\_  
Street City/State Zip Code

Date to Disconnect (Normal Business Day): \_\_\_\_\_

### CONFIDENTIALITY REQUEST

\_\_\_\_\_ I hereby request confidentiality of my personal information by the City of Frisco's Utility Billing Division.

\_\_\_\_\_ I hereby withdraw my request for confidentiality.

\_\_\_\_\_  
SIGNATURE OF CUSTOMER

\_\_\_\_\_  
DATE

**\*\*The 95 gallon Trash cart and 95 gallon Recycle cart will be provided for you and delivered within 5 business days from your start date. Existing homes already have carts. It is the customer's responsibility to verify the number of carts you are being billed for. The City charges an additional fee for each extra trash cart.**

**\*\*All Delinquent Accounts will be sent to a Collection Agency\*\***

**Phone: (972) 292-5575 Fax: (972) 292- 5585**

**E-mail: [utilitybilling@friscotexas.gov](mailto:utilitybilling@friscotexas.gov)**